QBE Insurance Group is one of the world’s top 20 general insurance and reinsurance companies, with operations in all the key insurance markets. QBE is listed on the Australian Securities Exchange and is headquartered in Sydney. We employ more than 11,000 people in 27 countries.

**Case study summary**

Proventeq worked closely with Infomentum (the implementation partner) and the IT & Business team at QBE to ensure a timely transition to the new Webcenter platform thus accelerating the adoption of Oracle Webcenter.

Proventeq Migration Accelerator is the key technology used to migrate content into Oracle Webcenter, providing an automated solution and reducing the overall cost of migration. The Proventeq Discovery and Content Analytics helped to identify any inconsistencies in content and security and help create rules to make them compatible in the new design in Webcenter.

**The challenges**

<table>
<thead>
<tr>
<th>Challenge</th>
<th>Description</th>
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<tbody>
<tr>
<td>Large volume of content</td>
<td>Over 25 million documents to be migrated with its revisions, and retained in its original form in Webcenter to meet regulatory requirements</td>
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<tr>
<td>Deep nested hierarchy</td>
<td>Document stored in a deep nested hierarchy of 8 million folder had to be flattened with the correct metadata tags in WebCenter.</td>
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<td>Major content reorganisation required</td>
<td>Security inheritance using user and group permissions at different levels had to be analysed and consolidated into a security model that is easy to manage</td>
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<tr>
<td>Content sync required post migration</td>
<td>Since KCenter would continue to function for over a year post migration, a solution was required to sync the content being added to KCenter into WebCenter using the same set of rules</td>
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</table>

**The results**

**Metadata retention**

Metadata stored with all versions, including previous classification is being retained with the migrated content.

**Data consistency and reliability**

An item level audit ensures that every content is successfully cleansed, transformed and migrated to comply with the constraints of the new environment.

**High performance**

To meet the challenging timescales of migrating 25 Million documents in 6 weeks, Migration Accelerator has achieved a peak throughput of nearly 1 million document load into WebCenter in 24 hours.

**Major cost benefit**

Automation of complex migration processes, and reuse of the same process for different source systems ensures reduced effort and delivered saving of cost and time.

Find out more at [www.proventeq.com](http://www.proventeq.com)