Company name | Location
---|---
Cintas | USA

**Industry**
Manufacturing

**Project**
Stellent UCM to Propriety system

Cintas Corporation is an American company specialising in the design, manufacture and implementation of corporate identity uniform programs and provides entrance mats, restroom cleaning and supplies, tile and carpet cleaning, promotional products, first aid, safety, and fire protection products and services. The company is one of the largest in the industry with over 35,000 employees.

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**Case study summary**

As part of the deployment of a new Enterprise Content Management platform built on Lexmark Perceptive DB, Cintas needed to migrate over 2 million documents (1.5 TB) of data stored in Stellent 7.5 to the new platform. Cintas required that all metadata was migrated successfully, so content could be secured and targeted to the relevant users.

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**The challenges**

<table>
<thead>
<tr>
<th>Metadata needed in custom format</th>
</tr>
</thead>
<tbody>
<tr>
<td>Cintas needed metadata in a custom format (different format for different content types) ready for import</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Incorrect indexing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Incorrect indexing at source had resulted in unreachable content. Such content needed to be extracted and migrated</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Migration needed to be aligned</th>
</tr>
</thead>
<tbody>
<tr>
<td>Migration needed to be aligned with the Perceptive implementation &amp; Go-Live, user training and changes to final go-live dates</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Constantly changing source system</th>
</tr>
</thead>
<tbody>
<tr>
<td>Constantly changing source system required the synchronisation of the migrated content with a changing source.</td>
</tr>
</tbody>
</table>

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**The results**

**Seamless migration**

Through our migration expertise and with the use of our rules-based product, we delivered an end-to-end solution that answered all the business needs of migrating, enhancing and restructuring content to their new content services platform.

**Cleaner, easy to find content**

Content stored in Stellent and archived data on disk, were consolidated and standardised along with all their metadata. This content was then successfully cleansed, transformed and migrated to comply with the constraints of the new environment.

**Highly cost-effective migration**

Automation of complex migration processes, greatly reduced manual effort and delivered saving of cost and time. Additionally, these processes were then replicated for different departments ensured reduced effort and delivered saving of cost and time.

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