Belfast City Council is the local authority with responsibility for the city of Belfast, the capital and largest city of Northern Ireland. The Council serves an estimated population of 333,871, the largest of any district council in Northern Ireland, while also being the fourth smallest by area.

Case study summary

As part of their digital transformation and cloud adoption initiative, the council had a requirement to migrate content stored within their OpenText eDOCS Open platform (previously Hummingbird) on to SharePoint Online.

Proventeq provided an end-to-end migration solution, including design and configuration of SharePoint online and migration of content from multiple eDOCS Open libraries onto SharePoint online, within the desired timescales.

The challenges

<table>
<thead>
<tr>
<th>Mapping of security model</th>
<th>Mapping OpenText eDOCS Open Security Model on to the SharePoint Security Model, including item level security. Library-wide security in OpenText needed replicating on to the new libraries in the target SharePoint environment.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Volume of data</td>
<td>Based on the large volumes of content present in the libraries within the source system, different libraries were created for this content to be classified and stored appropriately within the new target environment.</td>
</tr>
<tr>
<td>Retention of content structure and metadata</td>
<td>The design and implementation of the new SharePoint environment had to match the Information Architecture from the source platform.</td>
</tr>
<tr>
<td>Customised views</td>
<td>Customised views were needed for the new target system so that an equivalent experience could be provided to the users.</td>
</tr>
</tbody>
</table>

The results

Business continuity

Built in incremental migration capabilities ensured that there was no business downtime during the migration process.

Content structure and metadata retention

Using automated mapping rules, the structure of source content and the source metadata was fully retained.

Data consistency and reliability

An item level audit ensured that every content item was successfully transformed and migrated to comply with the design and constraints of the new environment.

Cost and time savings

Automation of complex migration processes, and a high throughput migration engine delivered savings on cost and time.

Smooth transition

With Proventeq assisting with adoption of SharePoint libraries, Belfast City Council users were able to get up and running soon after migration was complete.

Find out more at [www.proventeq.com](http://www.proventeq.com)