The Australian Department of Home Affairs portfolio brings together Australia’s federal law enforcement, national and transport security, criminal justice, emergency management, multicultural affairs and immigration and border-related functions and agencies, working together to keep Australia safe.

Case study summary
The Department of Home Affairs had a requirement to migrate LEGENDcom, which contains legislation and policy documents relating to migration and citizenship. LEGENDcom was on a legacy Folio/NXT platform and the requirement was to migrate the entire LEGENDcom content on to a new SharePoint-based, AA-compliant web platform.

The challenges

- **Large quantity of documents**: Over a million items consisting of HTML pages, documents and images were stored in the legacy website.
- **Recreate source site structure**: The source site structure was defined in XML files which had to be recreated in the target SharePoint system.
- **Many embedded styles**: HTML content had many embedded styles and formatting which required cleansing before moving to the target system, while selectively retaining certain font styles and formats.
- **Ordered list patterns**: The content of pages had a set of ordered list patterns, where each pattern was different from one another. The client requested regularity in relation to the patterns so each one had to be aligned.

The results

**An 'exceptional' solution**
Our team ensured every piece of data was aligned with the rules of the migration that were determined on the outset of the project. This included resolving any files that were inconsistent with the new environment; thereby guaranteeing a successful migration.

**Enhanced content quality**
All the items were successfully transformed ensuring compliance with Web Content Accessibility Guidelines (WCAG, AA). The quality of all content items and digital assets were also enhanced for the new target SharePoint environment.

**Reduced business downtime**
Content was migrated in phases to help the client keep business downtime to an absolute minimum. Having ‘delta management’ in place helped the client’s internal departments to transition to the new SharePoint environment at their own pace.

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