Allstate Insurance Company, which is the largest public Insurance Company in the USA, needed to migrate over 300Gb of Outlook (Exchange) Public Folders to a cloud based Electronic Document Management System (EDMS).

Case study summary

Proventeq worked closely with the IT team at Allstate to ensure a timely transition to the new intranet platform thus accelerating the adoption of Microsoft SharePoint 2016.

Proventeq Migration Accelerator was the key technology solution used to migrate content into SharePoint thus providing an automated solution and reducing the overall cost of migration. The Proventeq Discovery process helped to identify any inconsistencies in content and security, and help create rules to make them compatible with the new design in SharePoint.

The challenges

Uncategorised content
Almost half the content were not classified with the required metadata, so special rules had to be formulated to automate the migration.

Unfiled content
Document were not filed in Hummingbird, but the new IA in SharePoint required mapping documents based on its metadata into over a hundred folders in various libraries spread across different Site Collections.

Major content reorganisation required
Content reorganisation warranted restructuring of content hierarchy and moving documents into public and private locations.

Invalid content in source repository
Source systems contained content with invalid data not supported in SharePoint.

The results

A flexible solution
Through our migration expertise and with the use of our rules-based product, we delivered an end-to-end solution that answered all of the business needs.

Consolidation and metadata retention
Content stored in disparate source systems, including archived data, were consolidated and standardised along with all their metadata.

Data consistency and reliability
An item level audit ensured that every content was successfully cleansed, transformed and migrated to comply with the constraints of the new environment. Many items had their format converted to fit the new environment.

Major cost benefit
Automation of complex migration processes, and reuse of the same process for different source systems ensured reduced effort and delivered saving of cost and time.

Smooth transition
The ‘phased migration’ proved useful for departments to transition into their new environment at their own pace.

Find out more at www.proventeq.com