How Proventeq helped an international patient-centric and technology-enabled advisory firm to consolidate their global digital content estate and optimise collaboration on a global scale with SharePoint online.

Company name: Alira Health
Location: USA
Industry: Healthcare, Life Sciences
Project: Citrix ShareFile to SharePoint Online

Alira Health is an international patient-centric and technology-enabled advisory firm whose mission is to humanize healthcare. Founded in 1999 and headquartered in Massachusetts, the company works with healthcare and life sciences organizations looking for support across their entire solutions lifecycle, from development to medical care, through real-world evidence.

Case study summary

Alira Health has enjoyed strong organic growth and a steadily increasing workforce, in 2021 its headcount increased more dramatically when it acquired additional businesses. The different acquisitions resulted in a leap from 200 to 600 employees, but Alira Health also acquired a company using Citrix ShareFile. Alira Health now had several storage ecosystems—ShareFile and its own SharePoint—resulting in “two sources of truth”.

The team’s first attempt to migrate Citrix ShareFile data into its own SharePoint environment failed because of the complexity of ShareFile. The team needed a consulting firm that could gain the trust of internal customers and chose Proventeq to support its second attempt at migrating 100GB of data from Citrix ShareFile to SharePoint.

Proventeq provided what Alira Health described as “critically important support around the challenges of loading and reloading data and identifying and resolving errors”, issues which could have presented roadblocks to a successful migration.

“The challenges solved

Rapid, hassle-free data migration
100GB of data needed to be migrated from Citrix ShareFile to SharePoint Online.

Two data ecosystems
The team was tasked in unifying the disparate systems to ensure all staff were working in the same data ecosystem, while enjoying efficiency and cost benefits by reducing the number of licences required.

Versioning issues
Proventeq helped Alira Health to locate and overcome versioning issues by using a SQL server, successfully mapping and migrating only the latest version of data.

Complexity of FileShare
Alira Health’s first attempt to migrate Citrix ShareFile data failed because of the complexity of ShareFile. Proventeq then supported the migration and it was a success.

“What we had hoped to gain from the migration, and did, was efficiency and safety through having all staff in the same shared environment. This means that when we train staff remotely, we can train them all at the same time”.

Jonathan Sartori, IS&T Knowledgelead, Alira Health
Jonathan Sartori, IS&T Knowledge Lead,
Unifying two sources of truth
By moving their content from Citrix Sharefile to SharePoint Online, Alira Health was able to reduce the number of licenses required by working in one data ecosystem, instead of two.

A truly collaborative culture
Alira Health is able to train all staff remotely, at the same time, in the same shared environment. This improves the employee experience and promotes a collaborative culture in the workplace.

Time and efficiency
The migration was successful and the Alira Health IS&T team could provide internal clients with reliable feedback and security which matched their Citrix folders.

Discovery and analysis
Proventeq’s migration experts worked closely with Alira Health to remove potential risks before migration by analysing their content using the Power BI report.

Information architecture organisation
Classification and separation of data was efficiently processed to meet the demands of accessibility and navigation within the new SharePoint architecture.

Top-level consulting
Alira Health used Proventeq’s SharePoint Migration tool to migrate from Citrix ShareFile to SharePoint, also choosing to buy eight hours of consultation to ensure the transition went smoothly.

Security and compliance
Proventeq’s technical architects provided a unique level of security throughout the migration. Through integrating metadata of the source and the destination, we were able to migrate content with the same security permissions.

Make your content work smarter with Proventeq
Proventeq specialises in migration from non-Microsoft and legacy Microsoft systems to SharePoint. Our AI-powered migration and productivity solutions turn your SharePoint adoption challenges into opportunities.

The results

Best practice strategy
Once the Alira Health team had decided where to migrate its data to, completed the mapping and agreed security terms, Proventeq’s migration experts implemented a best practice content migration solution to enable a smooth migration to the new SharePoint environment.

Proventeq’s support with assessment and planning was excellent: we could create tasks and know what we had to run, organise the migration and match the security from the Citrix environment to the SharePoint one.”

Jonathan Sartori, IS&T Knowledge Lead,
Alira Health

Make your content work smarter with Proventeq
Proventeq specialises in migration from non-Microsoft and legacy Microsoft systems to SharePoint. Our AI-powered migration and productivity solutions turn your SharePoint adoption challenges into opportunities.

Find out more at www.proventeq.com